



Ship-In Diagnostic / Repair Form

Contact and Shipping Information	
First Name Last Name	
Phone Number:	
E-mail Address:	
Street Address:	
Street Address 2:	
City:	
State:	
Zip Code:	
Preferred Contact Method:	
Device Information	
Device Type (phone, laptop, etc.):	
Make	
Model	
Color	
Serial number	
Password	
Preferred Contact Method:	

How can I help?

Please detail what ailments you face with your device, any upgrades you wish to inquire about, and any particular thing pertaining to the device at hand you want us to know.

Social Media Related:

would you like your device featured in a TikTok or YouTube video?
(Not guaranteed) If so, add your @ for us to tag!

Yes (my @) _____ No _____

Please indicate here if your device is for **Donation / destruction**
ONLY MARK THIS BOX IF YOUR DEVICE IS NOT FOR RETURN

Repair and Shipping Pricing

If you purchased diagnostic / repair, your return shipping is paid

If you choose to complete a repair, your diagnostic fee will be applied to your final invoice!
Free Complete Hardware & Software Evaluation will be completed. Report will be available upon return.

Repair Estimate will be provided upon Evaluation.





Disclaimer:

Estimated Completion Time: TheBombRepairs will provide an estimated completion time for your repair/install. Most repairs will be completed and back in your hands within around a weeks' time. Unforeseen circumstances may have an impact on our ability to complete repair(s) as provided in the estimate.

Hardware Replacement: Upon finding that your computer needs hardware or software repairs we will contact you to discuss options. We can purchase many parts / software for you and install however we cannot guarantee product availability. Any old parts or hardware will be returned to you when you receive the device.

Impact of Upgrades: It is the User's responsibility to understand the impact of upgrades to the operating system and applications. We will do everything in our power to give you notice however some upgrades can lead to incompatibilities and possible loss of data. These issues may not become apparent until a later date. You are responsible for contacting the manufacturer regarding compatibility issues before any upgrades.

Liability: TheBombRepairs' liability for damage to your computer is limited only to any damage that is determined to be caused by negligent acts or negligent omissions. Our liability for repairs is limited to the total price of repairs. Be aware that certain repairs, including but not limited to virus and malware removal, may damage software and/or data. This may require the re-installation of your operating system, applications, and/or data.

Loss of Data: Due to the process of repair, data may get damaged or loss. TheBombRepairs is not responsible for the loss of any data that may occur while performing work on your computer. Attempts will be made to backup data prior to attempting repairs but cannot be guaranteed.

Ownership: You must own the computer that you bring in for repair(s).

Privacy: TheBombRepairs technicians will not browse through your hard drive looking for data; however, they may inadvertently see data in the course of their work. All data seen is kept strictly confidential. Please remove any personal/private files you do not want others to see.

Right to Refuse: TheBombRepairs reserves the right to refuse work that is beyond our scope, ability, or for any other good cause.

Scope of Support: TheBombRepairs will only perform the work agreed upon after complete evaluation and diagnostic. In some cases (i.e., iPhone Screen Repair) the price is predetermined, as such that will be the completed work unless additional specifications are made.

Warranty: We will complete a Quality Assessment before shipping back to you. We warranty work for 7 days. This is limited to any damage or lack of functionality that is determined to be caused by negligent acts or negligent omissions of TheBombRepairs.

Shipping: Upon completion or declined repair, your device will be shipped back to you. We will use the same packaging the item was received in to ship it back. TheBombRepairs is not responsible for damaged in shipping item upon receipt or due to shipment by us. If the packaging received by customer is not deemed safe to transport any given item in, we will replace with new and safe packaging.

Payment: Payment must be received within 2 weeks (14 Days) upon receipt of your invoice to avoid ship – back of your item. Please pay in a timely matter so we can get your device fixed! If you have any issue with price / payment options, please contact us using support Email / Phone number or form

SIGNING BELOW CONFIRMS THAT I HAVE READ, UNDERSTAND, AND AGREE TO THESE TERMS AND CONDITIONS.

Print Name: _____ Date: _____

Signature: _____

(Repair options under warranty are limited)

thebombrepairs



Securely package your device and ship to this address:

Kyle Martin

40946 US Hwy 19 North,

Tarpon Springs, FL 34689

If you are nervous or incapable of packing the item yourself, the UPS store and other shipping locations have packaging made for laptops / cell phones etc.

For ease of use, Pirateship.com is recommended for online labels